

THE HIDDEN "CONTACT SUPPORT" APP CAN PLACE YOU IN CONTACT WITH A MICROSOFT ANSWER TECH

You can open a text chat session with a Microsoft "Answer Tech" if you need help. There's also an option to supply your phone number and have a tech support person call you at a time you specify.

To open the app, type *get help* in the search box and click on the Get Help result that appears at the top of the column. (You must be signed in to a Microsoft account.)