

TRY WINDOWS DEFENDER OFFLINE SCAN FOR DIFFICULT VIRUSES

Some malicious software can be particularly difficult to remove. Windows Defender Offline can help find and remove them using up-to-date threat definitions.

To scan for malware and viruses with Windows Defender Offline

1. Save any documents or anything else you might have open on your computer.
2. Click the **Start** button > **Settings** > **Update & security** > **Windows Defender** > **Open Windows Defender Security Center**.
3. Select **Virus & threat protection**, then select **Advanced scan** > **Windows Defender Offline scan** > **Scan now**.

Your computer will restart, and Windows Defender Offline will run and scan for viruses and malware. The scan might take 15 minutes or so, and your computer will restart again after that.